



The Authentic Travel Company

INTRODUCTION JEWEL TOURS

Jewel Tours is one of the leading online travel agencies in Vietnam and specializes in operating responsible & sustainable tours to Vietnam, Laos, Cambodia, Thailand and Myanmar. Looking after our guests' needs and exceeding expectations is paramount to the success of Jewel Tours.

Founded in 2005, Jewel Tours' CEO, Mr. Thanh Tien Dinh, with his passion for Vietnam and South East Asia, decided to focus on tailor-made tours offering his guests a local experience but with service levels consistently exceeding our guests' expectations. Jewel tours slogan, 'The Authentic Travel Company', truly reflects the ethos of Mr. Dinh and his company.

Company full name	: Asia Jewel Tours and Trading Jointed Stock Company
Short Name	: Jewel Tours., JSC
Vietnamese Name	: Công ty Cổ Phần Thương Mại và Du Lịch Ngọc Châu Á
Head office	: 18 th floor, VTC Online, 18 Tam Trinh str, Hai Ba Trung, Hanoi, Vietnam
Trading license	: 0103009708
International license	: 01-043/2014/TCDL-GPLHQT
Phone	: + 84 24 3974 6373 Fax: + 84 24 3974 6374
Email	: info@jeweltours.com Website: www.jeweltours.com

Company Name & Logo trade mark registered No: 121537

WHY JEWEL TOURS

Jewels are created by nature and earth for over millions of years and are valued as something precious, people have used jewels as ornaments, decorations and trading throughout history. Today jewels are used to create valuable jewelry for decoration. Jewels are valuable, polished and refined, and this is what we want to portray in the services which we provide and what our employees create in order to bring our travelers the best experience of every destination. We value jewels as we value our customer, for that reason we are named Jewel Tours with the slogan of "The Authentic Travel Company"

OUR PRODUCTS

Our product include a variety of services in order to provide our customers with a flawless holiday on request tours for Individual travel, group travel, meetings and Incentives

- On request tours for Individual travel, group travel, meetings and Incentives
- Transportation
- Visa services
- Flight booking

OUR SERVICES

We select the best hotels available which meet your requirements and standards to provide you with the most optimal services all the while maintaining the best value for your money. If the hotel of your choice is not available at the time for your inquiry, we will put in all our effort to find a hotel of the same quality with similar services, facilities in a great location that will suit your standards. Next to selecting the best hotels, we also provide the most authentic experience during your travels by offering local guides that can speak a variety of languages that will make your trip even more flawless. Our services are hand-picked by the Jewel Tours team and we choose them based on the following:



The Authentic Travel Company

- Accommodation: Jewel Tours is able to make reservations at any hotel, from boutique to 5-star deluxe hotels to home-stay and bed and breakfast. We work around your budget and offer the best accommodation possible at the time of your booking
- Local guides: We believe that the best way to experience a country is through local people that know the ins and outs. That is why we choose our guides that are originated from and are knowledgeable about the destinations in question. This ensures that your trip will be a truly local and authentic experience.

**Our tour guides can speak English, French, German, Spanish, Italian, Russian, Thai, Chinese and more. For extra information, read more about the [Jewel Tours Team](#)*

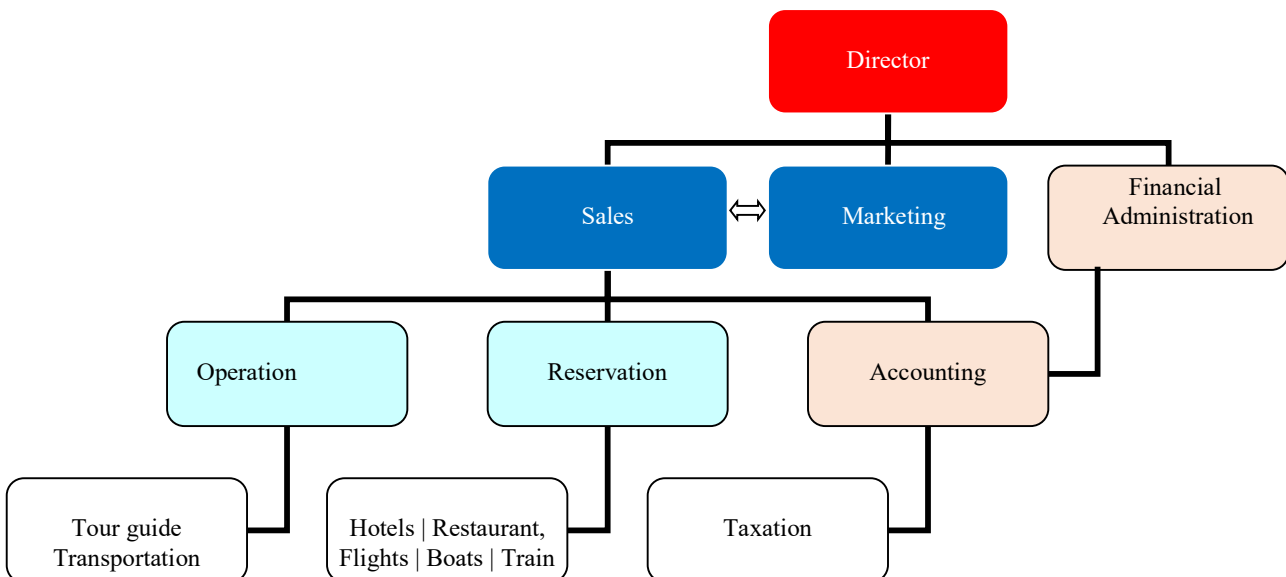
OUR COMMITMENTS

- 100% tailor made tours that fulfill our guest expectations
- Support the local network
- Timely responds to inquiries
- Friendly, knowledgeable local guides
- Protection of responsible and sustainable tourism
- Satisfaction of our customer's holiday

OUR VISION

- To treat all our guests as individuals
- Providing authentic holidays, while supporting the local businesses
- Listening to all our clients' needs and wants to provide unique experience
- The support of sustainable tourism
- To offer impartial advice for travelling to Vietnam

WORKING FLOW





Jewel Tours®

The Authentic Travel Company

How is work

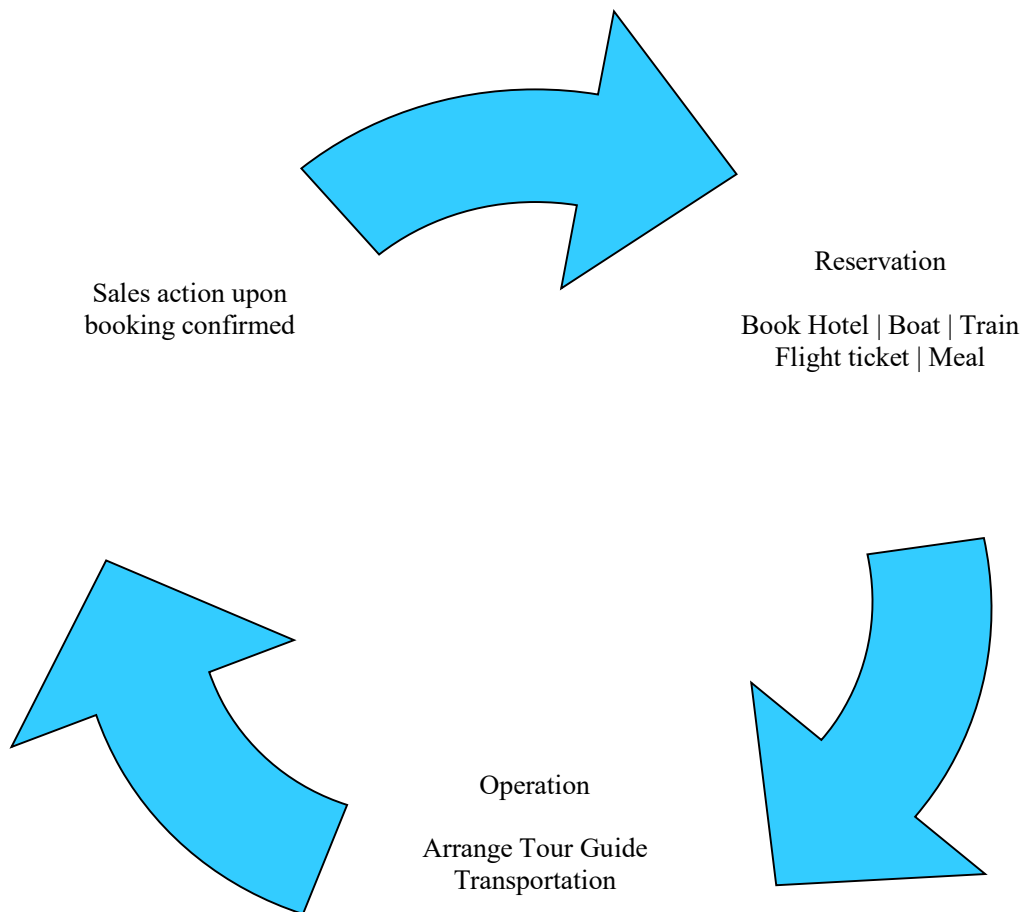
Managing Director in charges of orientation company and working closely with marketing team and oversea representatives to develop business. Managing operation in company in term of financial, operation, inspection and work with sales team to choose supplier for our products.

Sales receive request from agents and view their website to learn more about them before quote. Deal with agent until booking confirmed transfer to reservation and Operation to make bookings. Upon all services confirm send agent confirmation and follow payment.

Operation: Arrange tour guide and transportation

Reservation: Book hotels, restaurants, flight, train, boat, visa services

A chart of sales circle





Jewel Tours®

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OPERATION AND COMPLIANCE

- ❖ Clients required to have international insurance for their holiday
- ❖ All means of transportation and services meet country standard requirement
- ❖ Any services are not met agreement we will do our best with alternative solution and inform agent
- ❖ Bad weather can be happened during the tour we will talk to clients for agreement with an alternative program

Jewel Tours bonded 12.000USD to government bank account for security

Booking condition: <https://www.jeweltours.com/about/booking-conditions.html>

RESERVATION & CONTRACT

Name: Phuong NGUYEN

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TOUR REQUEST

Name: Sales Department

Email: sales@jeweltours.com

OPERATION (Transfer, guide)

Name: Huy LE (Mr)

Email: op@jeweltours.com

ACCOUNT DEPARTMENT

Name: Thuy Phung (Mrs)

Email: thuy@jeweltours.com

Mob: (+84) 94 297 5968

EMERGENCY CONTACT

Name: Mr. Dinh THANH (Mr)

Email: info@jeweltours.com

Mob: (+84) 913216684